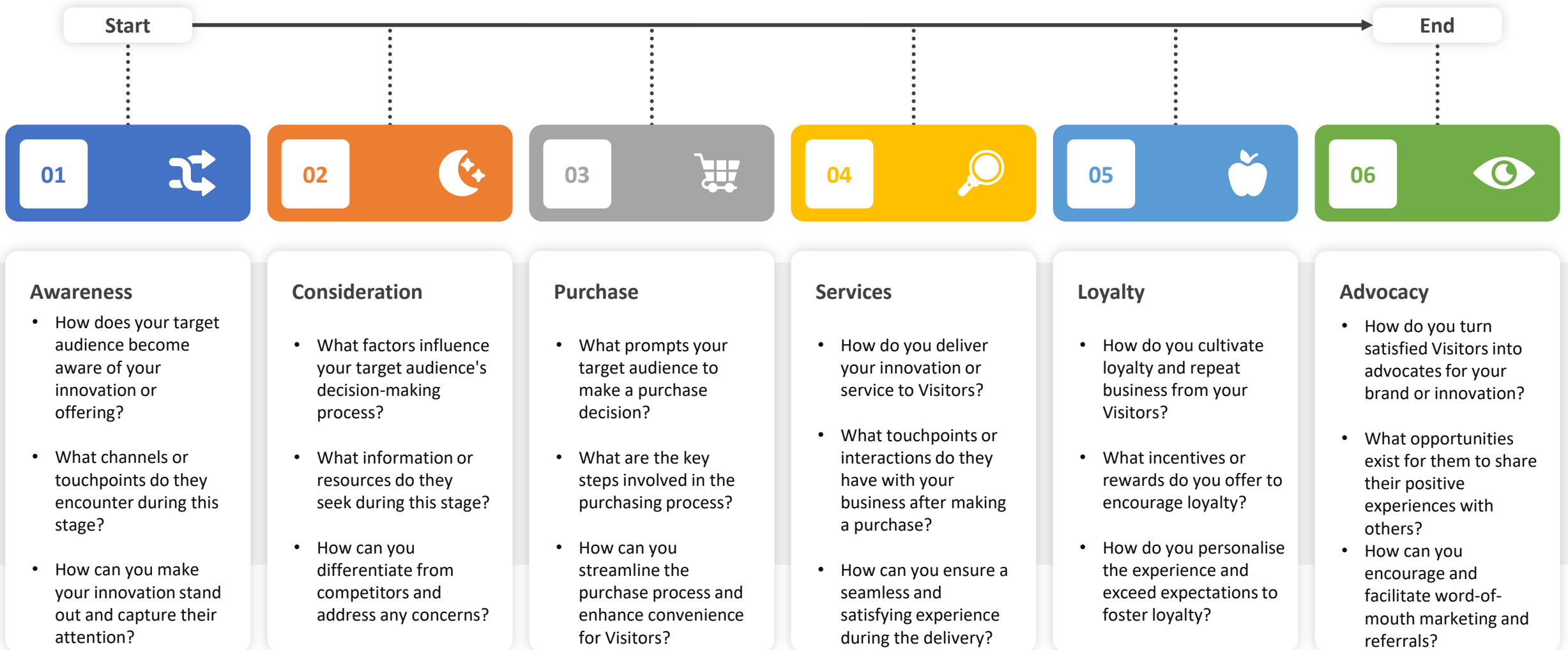


# Customer Journey Map: 'Front of House'



# Customer Journey Map: 'Back of House'

